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PRESS RELEASE

City Temporarily Suspends Fare Collection for DowneyLink and Dial-A-Ride Riders

Downey, CA, August 20, 2020:

In an effort to assist local patrons who have been financially impacted by the COVID-19 pandemic, the City of Downey has temporarily suspended DowneyLink and Dial-A-Ride fare collection for riders.

The City hopes to alleviate the unexpected financial burden being experienced by patrons who depend on the City's Transit system. Additionally, this will help further enhance COVID-19 mitigation measures by limiting interactions between operators and passengers during trips.

In order to ensure the health and safety of both operators and passengers, the City has implemented the following COVID-19 protocols:

- Buses are deep cleaned and wiped down every night.
- Bus operators are provided before each shift gloves, hand sanitizer, and wipes to be use during their shift on high touch areas such as railings, seats, etc.
- All bus operators and passengers are required to wear masks.
- All boarding's are only through the back door of the bus.
- Passenger capacity was set to 15 passengers for DowneyLink to ensure social distancing.
- Passenger capacity was set to 7 passengers for buses for Dial-A-Ride to ensure social distancing.

"We realize many of our community members depend on our City's transit system to transport them to and from work, and we hope this brings some relief to those who have been financially impacted by this pandemic," said Mayor Blanca Pacheco.

FOR IMMEDIATE RELEASE

Mayor Pro Tem Claudia M. Frometa added, “These are trying times for all of us and our residents should not worry about facing additional financial burdens, as we all work together to help stop the spread of COVID-19 in our community.”

For more information on Downey Transit services, please visit www.downeyca.org/transit or contact (562) 904-7215 for Dial-A-Ride, or (562) 529-5465 for DowneyLink.

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